



SGH-J400

User's Guide



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Features

3G

- Your phone is capable of operating in a 3G environment, allowing much greater data transfer speed, video streaming, and video conferencing.

Camera and camcorder

- Use the camera module on your phone to take a photo or record a video.

Media player

- Play media files on your phone. You can enjoy high quality videos and music.

Java

- Enjoy Java-based games and download new games.

Image editor

- Edit or decorate your photos.

Digital data printing

- Print images, messages, and personal data directly from your phone.

Offline mode

- Switch your phone to offline to use its nonwireless functions while on an aeroplane.

Bluetooth

- Transfer media files and personal data, and connect to other devices using wireless Bluetooth technology.

Web browser

- Access the wireless web to get up-to-the-minute information and a wide variety of media content.

SOS message

- Send SOS messages to your family or friends for help in an emergency.

Calendar

- Keep track of your daily, weekly, and monthly schedule.

Precautions

Failure to comply with the following precautions may be dangerous or illegal.

Drive safely at all times

- Do not use a hand-held phone while driving; park your vehicle first.

Switch off the phone when refuelling

- Do not use the phone at a refuelling point (service station) or near fuels or chemicals.

Switching off in an aircraft

- Wireless phones can cause interference. Using them in an aircraft is both illegal and dangerous.

Switch off the phone near all medical equipment

- Hospitals or health care facilities may be using equipment that could be sensitive to external radio frequency energy. Follow any regulations or rules in force.

Precautions

Interference

- All wireless phones may be subject to interference, which could affect their performance.

Be aware of special regulations

- Meet any special regulations in force in any area and always switch off your phone whenever it is forbidden to use it, or when it may cause interference or danger

Water resistance

- Your phone is not water-resistant. Keep it dry.

Sensible use

- Use only in the normal position (held to your ear). Avoid unnecessary contact with the antenna when the phone is switched on.

Emergency calls

- Key in the emergency number for your present location, then press [↵].

Keep your phone away from small children

- Keep the phone and all its parts, including accessories, out of the reach of small children.

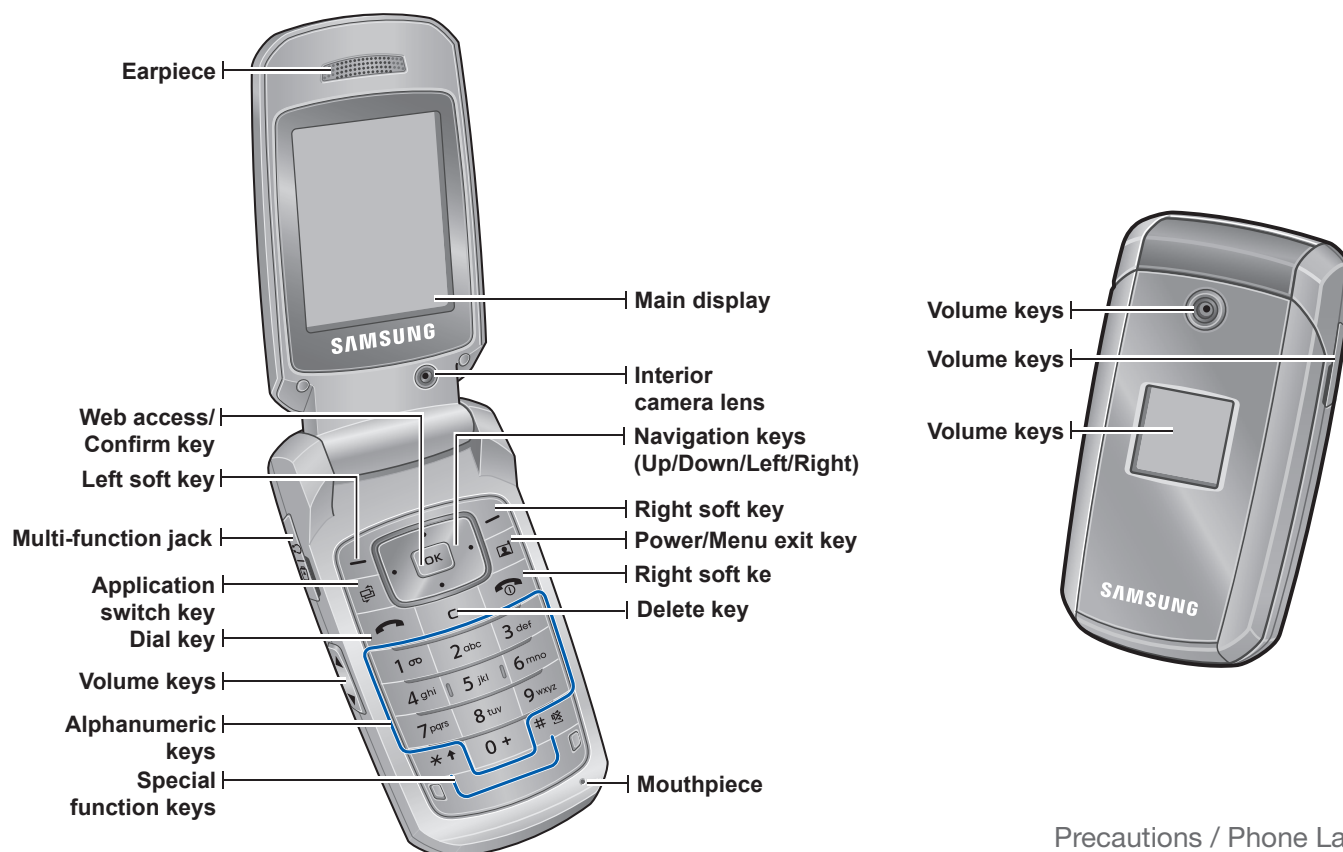
Accessories and batteries

- Use only Samsung-approved batteries and accessories, such as headsets and PC data cables. Use of any unauthorised accessories could damage you or your phone and may be dangerous.

Qualified service

- Only qualified service personnel may repair your phone.

Phone Layout

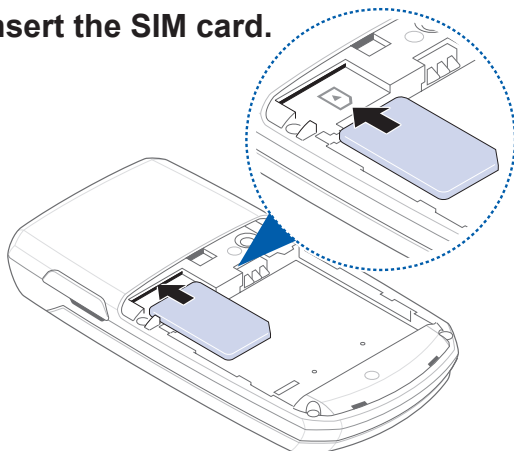


Get started

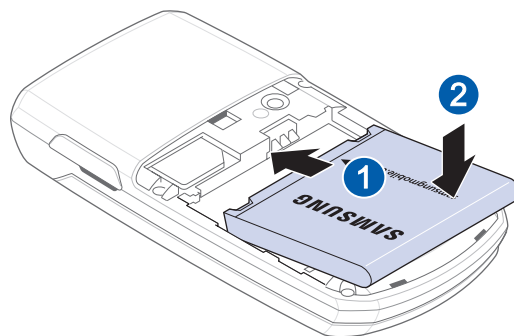
First steps to operating your phone

Assemble and charge the phone

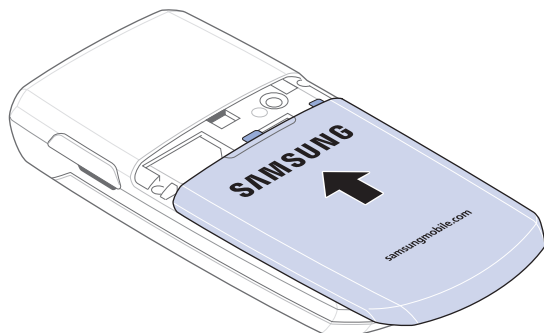
1. Insert the SIM card.



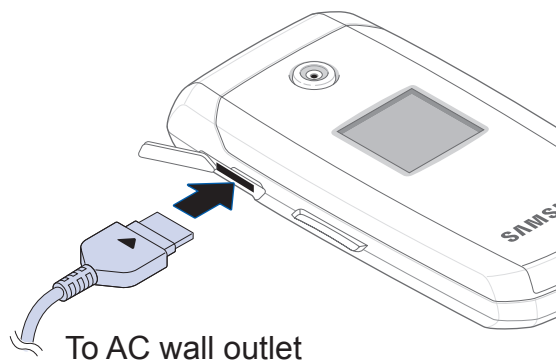
2. Insert the battery.



3. Reattach the battery cover.



4. Charge the battery.



Step outside the phone

Make or answer calls

Making a call

To make a voice call:

1. In Idle mode, enter an area code and phone number.
2. Press [↵].
Press [▲/▼] to adjust the volume.
3. Press [☎] to end the call.

To make a video call:

1. In Idle mode, enter an area code and phone number.
2. Press [📹].
3. Press [☎] to end the call.

Answer a call

1. When the phone rings, open the phone.
If the phone is already open, press [↵].
If it is a video call, press <Show me> to allow the caller to see you via the camera.
2. Press [☎] to end the call.

T9 mode

To enter a word:

1. Press [2] to [9] to start entering a word.
2. Enter the whole word before editing or deleting characters.

ABC mode

To enter a word:

Press the appropriate key until the character you want appears on the display.

Make sure you have each item

- Phone
- Travel adapter
- Battery
- User's Guide

You can obtain various accessories from your local Samsung dealer.

Note: The items supplied with your phone and the accessories available at your Samsung dealer may vary, depending on your country or service provider.

Solving Problem

When you switch your phone on, the following messages may appear

“Insert SIM”

- Make sure that the SIM card is correctly installed

“Phone Lock”

- The automatic locking function has been enabled.
You must enter the phone's password before you can use the phone.

Enter PUK

- The PIN code was entered incorrectly three times in succession and the phone is now blocked.
Enter the PUK supplied by your service provider.

Enter PIN

- You are using your phone for the first time.
You must enter the Personal Identification Number (PIN) supplied with the SIM card.
- The PIN Check feature is enabled. Every time the phone is switched on, the PIN has to be entered. To disable this feature, use the PIN check menu.

“No Service,” “Network Failure,” or “Not Done” displays

- The network connection has been lost. You may be in a weak signal area. Move and try again.
- You are trying to access an option for which you have not taken out a subscription with your service provider. Contact the service provider for further details.

You have entered a number but it was not dialled

- Make sure that you have pressed SEND
- Make sure that you have accessed the right cellular network.
- Make sure that you have not set an outgoing call barring option.

A caller cannot reach you

- Make sure that your phone is switched on. (Press END for more than one second.)
- Make sure that you are accessing the correct cellular network.
- Make sure that you have not set an incoming call barring option.

Your voice is not heard at the other end

- Make sure that you have switched on the microphone.
- Make sure that you are holding the phone close enough to your mouth.
The microphone is located at the bottom of the phone.

The phone starts beeping and “Battery Low” flashes on the display

- Your battery is insufficiently charged. Recharge the battery.

The audio quality of the call is poor

- Check the signal strength indicator on the display ().
The number of bars indicates the signal strength from strong () to weak ().
- Try moving the phone slightly or moving closer to a window if you are in a building.

No number is dialled when you re-call a Address entry

- Use the Phonebook feature to ensure the number has been stored correctly.
- Store the number again, if necessary.

The battery doesn't charge properly or the phone sometimes turns itself off

- Wipe the charging contacts both on the phone and on the battery with a clean soft cloth.

If the above guidelines do not help you to solve the problem, take note of

- The model and serial numbers of your phone
- Your warranty details
- A clear description of the problem